

FRANK ADAMS

WHOLESALE FLORIST

Dear Valued Customers,

Please review our Cut Flower Cancellation policy:

We at Frank Adams want to help you have a successful event. When you place an order for fresh flowers with us, we begin contacting farms to fulfil your order.

We understand that from time to time, events change. Orders can be easily cancelled or altered 3 or more weeks from date of pick up or delivery. Please contact your Frank Adams sales rep as soon as possible for assistance.

Orders LESS THAN 3 weeks from pick up or delivery date may not be changeable. Your sales rep will submit alterations for review to our buyer and sales manager. Some products may already be en-route and cannot be altered or cancelled at that point. You will be invoiced for your order items that we were unable to cancel.

Thank you for your understanding.

Kindly,

Frank Adams Management

Scott Isensee

Tammie Mullikan

Robyn Peterka

503-286-8990